

MUC1002

Enterprise-grade Unified Communications for small business

MUC1002 is an embedded hybrid IP PBX specially designed to bring enterprise-grade Unified Communications and Security protection features to small business in an easy-to-manage fashion. It offers up to 20 users which offers the flexibility of integration of PSTN lines, GSM Channels and VoIP trunks. It offers a solution for converged voice, video, data, fax, and mobility applications out of the box without any extra license fees or recurring costs.



Key Benefits:

- Customizable combination of FXO, FXS, GSM, modules
- Easy to manage via web-based configuration interface
- Deliver enterprise-grade communication features and functionality to SMBs
- Perfect interoperability with a wide range of IP Phones
- 2 FXO ports, or 2 FXS ports, or 1 GSM ports
- No future licensing fees
- Strongest-possible security protection using SRTP, TLS, and HTTPS
- Energy Saving, Embedded system with low power consumption for your green office
- Flexible dial plan and Manipulation Rules
- Auto Call Recording

Faxes

- T.30, T.38 Faxes
- Fax to Email
- Incoming fax tone detection

System Capacity

- 20 IP Phone users
- 10 concurrent calls
- 128Mb Onboard RAM
- 512Mb Onboard Flash

Voice Processing

- Protocol: SIP(RFC3261),IAX2
- Transport: UDP, TCP, TLS, SRTP
- DTMF Mode: RFC2833, SIP INFO, In-band
- Voice Codecs: G.711 (alaw/ulaw), G.722,G.726, G.726aal2,G.729A, GSM, ADPCM, Speex, ilbc,H263,H264
- Echo Cancellation: ITU-T G.168 LEC

PBX Features

- Call forward
- Call transfer
- Call waiting
- Call back
- Call routing
- Call ID
- DND
- DISA
- Conference
- Queue
- Ring group
- Paging/Intercom
- Voicemail
- Voicemail to Email
- IVR
- CDR
- Blacklist
- Music on Hold
- Office hours
- Auto Provisioning
- Call Recording
- Reminder Call

Interface

- 2 FXO ports, or 2 FXS ports, or 1 GSM ports
- Single or dual 10/100Mbps RJ45 Ethernet port(s)
- Peripheral Ports: USB

- LED indicators: POWER, Run, Network, PSTN
- Reset button

Network Features

- Network Protocol: UDP, TCP, TFTP, HTTP, SSH,RTP,SRTP,ARP,NTP
- NAT Traversal: Static NAT, STUN
- HTTP/HTTPS web server
- Digest authentication using MD5
- Static Route
- OpenVPN
- VLAN
- QoS/ToS
- DDNS
- Firewall

Maintain & Upgrade

- Web based configuration
- Configure backup/restore
- Firmware upgrade by Upload /TFTP
- Web login password modify
- Blacklist
- Packet Capture
- IVR Customization
- Text to Wav
- Call Detail Record (CDR)
- System Logs
- SMTP
- Factory reset,Reboot
- Ping

Physical Properties

- Power Supply: DC 12V, 1.0A (Input:AC100-240V,50-60Hz)
 - Power Consumption:9W
 - Temperature(Operation): 0 °C ~50 °C (Storage): -20 °C ~80 °C
 - Operation Humidity: 10%-90% No Condensation
 - Dimension(W/D/H): 159*163*40mm
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